

**DigitalSpeed Communications, Inc.**

One Tower Bridge, Suite 220, West Conshohocken, PA 19428

(C)

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

In

The Commonwealth of Pennsylvania

In the Service Areas of

Verizon Pennsylvania, Inc.

This tariff contains the descriptions, regulations and rates applicable to the furnishing of local exchange carrier services provided by DigitalSpeed Communications, Inc. ("DSC") in the service territory of Verizon Pennsylvania, Inc. within the Commonwealth of Pennsylvania. DSC will mirror the local exchange area and exchange area boundaries as stated in the ILEC Verizon Pennsylvania's tariff Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C. Local exchange calling areas are listed beginning on page seven (7) of this tariff. This tariff is on file with the Pennsylvania Public Utility Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business: One Tower Bridge, Suite 220, West Conshohocken, PA 19428. Portions of this tariff which are inconsistent with Title 52 and 66 of the Pennsylvania Code will be deemed inoperative.

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Issued: November 24, 2006

Effective Date: November 25, 2006

Issued By:

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**CHECK SHEET**

The Title Sheet and Sheets 1 through 185 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheets(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
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*2	2nd Revised	*35	2nd Revised	*68	2nd Revised
*2.1	1st Revised	*36	2nd Revised	*69	2nd Revised
*3	2nd Revised	*37	2nd Revised	*70	2nd Revised
*4	2nd Revised	*38	2nd Revised	*71	2nd Revised
*5	2nd Revised	*39	2nd Revised	*72	2nd Revised
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*32	2nd Revised				

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**CHECK SHEET, Continued**

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
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**SUPPLEMENT #1**

<u>Page</u>	<u>Version</u>	<u>Change</u>
All Pages	2nd Revised	Changes Contact Information

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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (C) To signify all other **Changes**
- (D) To signify a rate **Decrease**
- (I) To signify a rate **Increase**

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**TARIFF FORMAT**

- A. **Sheet Numbering** – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their price list approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
  - 2.
  - 2.1.
  - 2.1.1
  - 2.1.1.A.
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- D. **Check Sheets** – When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

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**APPLICATION OF TARIFF**

This tariff contains the rates applicable to the provision of competitive local exchange carrier services in the service territory of Verizon Pennsylvania, Inc. within the Commonwealth of Pennsylvania. Exchange maps in Verizon Pennsylvania's tariff Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C show the exchange area boundaries for the exchange areas in which the Company is proposing to offer service. The specific exchange areas are provided on the following pages.

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Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown (United)
Aliquippa Local Area	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Emmaus (Continental Tel. Co. of Pa.) Ironton (Ironton Tel. Co.) New Smithville (Quaker State Tel. Co.) New Tripoli (Quaker State Tel. Co.) Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona Bellwood Cress on Hollidaysburg Tyrone	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Ambridge Local Area	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 15 Rochester	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Annville	Annville Lebanon Mt. Gretna Palmyra	Hershey (Continental Tel Co. of Pa.) Jonestown (Verizon North)
Ashland	Ashland Frackville Girardville Kulpmont Mt. Carmel Shenandoah	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)

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	Westtown	
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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Baden Local Area	Aliquippa Ambridge Baden Rochester	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington (Brookville Tel. Co.) Enon Valley (Brookville Tel. Co.)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth)
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard (Sprint) Zion (Sprint)
Belle Vernon Local Area	Belle Vernon California Charlerol Donora Fayette City Monessen Monongahela Perryopolis West Newton	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Berwick	Berwick Bloomsburg	Shickshinny (Commonwealth) Wapwallopen (Commonwealth)
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Ironton (Ironton Tel. Co.)
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomsberg	Berwick Bloomsberg Catawissa Danville Millville Numidia Washingtonville	Orangeville (Commonwealth)
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local Area	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39 Philadelphia. Suburban Zone 40 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway (Brookville Tel. Co.) Murdocksville (Murdocksville)
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ (Bell Atlantic - NJ)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory (Hickory Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State Tel. Co.) Clifford (NorthEastern Pa. Tel. Co.) Forest City (NorthEastern Pa. Tel. Co.) Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Carversville Local Area	Bedminster Buckingham Canersville Doyletown Dublin New Hope Plumsteadville Wycombe	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catasauqua	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Reigelsville Slatington Springtown	Ironton (Ironton Tel. Co.)
Catawissa	Bloomburg Catawissa Danville Elysburg Numidia	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Center Point Local Area	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
Extended Area	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Moness en Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downtigtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Clairton Local Area	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox (Brookville Tel. Co.) Shipperville (Brookville Tel. Co.) Sligo (Citizens Utilities Co. of Pa.) Strattanville (Brookville Tel. Co.)
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Coatsville Local Area	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Collegeville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hilldaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Donora Local Area	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Doylestown Local Area	Buckingham Carversville Dolestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
Extended Area	All stations in the Local Area plus: Bedminister Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Dublin Local Area	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perxasie Plumsteadville Quakertown Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway (ALLTEL PA, Inc.) Luthersburg (Brookville Tel. Co.) Penfield (Brookville Tel. Co.)
Eagle Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. (Bell Atlantic - NJ) Phillipsburg, N.J. (Bell Atlantic - NJ)
East Palestine	East Palestine, Pa.	East Palestin, OH (Ohio Bell) New Waterford, OH, (Ohio Bell.) Rogers, OH. (Ohio Bell.)
Ebenshurg	Carrolltown Cresson Ebensburg	Colver (The Murraysville Tel. Co.) Nanty-Glo (GTE Pennsylvania) Johnston (GTE Pennsylvania)
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center (Otto Tel. Co.)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Elizabeth Local Area	Clairton Donora Elizabeth Monongakela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Extended	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls. Ellwood City New Castle Wampum Zelienople	Portersville (SPRINT)
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunhury	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Endeavor	Endeavor Tidioute Tionesta	
Exton Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
Extended Area	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport (Commonwealth Tel. Co.) Oley (Conestoga) Topton (Conestoga)
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmore	Chester Springs Coatsville Downingtown Eagle Exton Glenmore Honey Brook Parkesburg Pughtown	Green Hills (Conestoga) Morgantown (Conestoga)
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville (Conestoga)
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont (The Murraysville Tel. Co.) Kecksburg (Citizens Tel. of Kecksburg) New Alexandria (Murraysville Tel. Co.)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville (ALLTEL PA, Inc.) Transfer (Pymatuning Ind. Tel. Co.)
Grove City	Grove City Mercer	Blacktown (SPRINT) Harrisville (SPRINT) Wesley (General Tel. Co. of Pa.)
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville (Commonwealth) Millersburg (Commonwealth)
Hamburg	Hamburg Reading	Kempton (Quaker State Tel. Co.) Leesport (Commonwealth)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey (Continental) Lewisberry (Lewisberry Tel. Co.) Marysville (SPRINT) Shellsville (GTE)
Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey (Continental)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngham-Drums (Commonwealth) Nuremburg (Commonwealth)
Hellertown	Allentown Bethlehem CataKauqua Easton Hellertown Riegelsville Springtown	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake (Quaker State) Galilee (Quaker State) Pleasant Mount (NorthEastern Pa. Tel..) South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills (Conestoga) Morgantown (Conestoga)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V (C. & P. Tel. Co. of WV) East Liverpool, OH (Ohio Bell)
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey (Continental) Shellsville (GTE)
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg (SPRINT) McConnellstown (SPRINT)
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville (Murdocksville Ind. Tel. Co.)
Extended Area	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton (ALLTEL PA, Inc.)
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City (Murraysville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State)
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval (Pennsylvania Tel. Co.)
Jim Thorpe	Jim Thorpe Lehighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE (Bell Atlantic-DE) Newark, DE (Bell Atlantic-DE)
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE (Bell Atlantic-DE) Wilmington, DE (Bell Atlantic-DE)
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Trucksville (Commonwealth)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown FleetWood Kutztown Reading	Kempton (Quaker State) Topton (Conestoga)
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville	Intercourse (Enterprise Tel. Co.) Leola (Enterprise Tel. co.) Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT) New Holland (Enterprise Tel. Co.) Quarryville (Commonwealth) Rawlinsville (Commonwealth) Strasburg

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Newark, DE (Diamond State) Wilmington, DE (Diamond State)
Landisville	Lancaster Landisville Millersville Strasburg	Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg (Citizens Tel. Co. of Kecksburg) New Alexandria (The Murraysville Tel. Co.)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown (GTE) Hershey (Continental) Jonestown (GTE) Myerstown (GTE) Schaefferstown (GTE)
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning	
Lenape Local Area	Avondale Coatesville Downingtown Exton Kennett Square Vandenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville (SPRINT) Mifflintown (SPRINT) Port Royal (SPRINT) Reedsville (SPRINT)
Ligonier	Latrobe Ligonier	Stah Istown (Laurel Highland Tel. Co.)
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
Extended Area	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek (SPRINT) Mill Hall (SPRINT)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH (Ohio Bell Tel. Co.) Hubbard, OH (Ohio Bell Tel. Co.) North Lima, OH (Ohio Bell Tel. Co.) Youngstown, OH (Ohio Bell Tel. Co.)
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood (Lakewood Rural Tel. Co.)
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway (Brookville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
Extended Area	All stations in the Local Area plus: Washington	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg (GTE) Lewisberry (Lewisberry Tel Co.)
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown (SPRINT) Fredonia (ALLTEL PA, Inc.) Wesley (GTE)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown (SPRINT) Hershey (Continental)
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville (SPRINT)
Millheim	Centre Hall Millheim Spring Mills	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg (Buffalo Valley Tel. Co.) Mifflinburg (Buffalo Valley Tel. Co.) Watsontown (ALLTEL PA, Inc.)
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont (Commonwealth Tel. Co.)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville Local Area	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, NJ (Bell Atlantic - N.J.) Trenton, N.J. (Bell Atlantic - N.J.)
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Mountaintop	Kingston Mountaintop Nanitoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Mount Gretna	Annville Lebana Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg (Citizens Tel. Co. of Kecksburg)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown (SPRINT)
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford (ALLTEL Pa., Inc.)
New Castle	Bessemer Ellwood City New Castle Wampum	New Wilmington (GTE) New Bedford (GTE) Plain Grove (SPRINT) Princeton (GTE) Volant (SPRINT)
New Florence	Bolivar New Florence	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ (Bell Atlantic - NJ)
Metropolitan Area Plus	All stations in thecal Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.)
Northumberland	Danville Milton Northumberland Sunbury	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North-Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake (Quaker State Tel. Co.)
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Contel of Pa., Inc. d/b/a GTE Pennsylvania)
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood (Commonwealth)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey (Contel of Pa., Inc. dba GTE Pennsylvania)
Paris	Burgettstown Paris	Weirton, WV (C. & P. Tel. Co. of WV)
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen (Commonwealth) Gap (Commonwealth)
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally (Conestoga) Sassamansville (Conestoga)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Haryleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding (Commonwealth)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake (Bell Atlantic - WV) Morgantown, WV (Bell Atlantic - WV)
Portage	Cresson Portage	
Port Allegany	Eldred Port Allegany Roulette Smethport	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown (Conestoga) Douglassville (Conestoga) Sassamansville (Conestoga)
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn (Quaker State) Friedensburg (Quaker State)
Pughtown Local Area	Chester Springs Dowingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills (Conestoga) Morgantown (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale (Commonwealth)
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown (D & E) Bernville (GTE) Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Robesonia (GTE) Topton (Conestoga) Womelsdorf (GTE) Yellow House (Conestoga)
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Rew	Bradford Eldred Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, N.J. (NJ Bell Tel. Co.) Phillipsburg, N.J. (NJ Bell Tel. Co.)
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell (SPRINT)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Quaker State) Friedensburg (Quaker State)
Schwenksville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Scottdale Local Area	Connellsville Dawson Mount Pleasant Scottdale	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit (Commonwealth) Dalton (Commonwealth) Factoryville (Commonwealth) Lake Winola (Commonwealth)
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton (The Mahoney and Mahantango Tel. Co.)
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell) Transfer (Pymatuning Ind. Tel. Co.)
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell) Transfer (Pymatuning Ind. Tel. Co.)
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown (Commonwealth)

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.) New Tripoli (Quaker State Tel. Co.)
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV (Bell Atlantic - WV) East Liverpool, OH (Ohio Bell)
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsbury Centre Hall Millheim Spring Mills State College	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Springtown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, NJ (Bell Atlantic - NJ)
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Brookville Tel. Co.)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap (Commonwealth) Intercourse (Enterprise) Quarryville (Commonwealth) Rawlinsville (Commonwealth)
Stroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg (Commonwealth) Stroudsburg, NJ (Bell Atlantic - NJ)
Sugar Grove	Russell Sugar Grove Warren Youngsville	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove (Continental)
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg (Brookville Tel. Co.)
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood (Lakewood Rural Tel. Co.) Lansford (ALLTEL PA, Inc.)
Tarentum Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Brookville Tel. Co.)
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Bell Atlantic - NJ) Milford, N.J. (Bell Atlantic - NJ) Uhlerstown (Commonwealth)
Wallenpaupack  Wampum	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack Beaver Falls Ellwood City New Castle Wampum	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Brookville Tel. Co.)
Washington Local Area	Avella Canonsburg Claysville McMurray Washington West Alexander	Buffalo (Quaker State Tel. Co.) Hickory (Hickory Tel. Co.) Taylorstown (Quaker State Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (ALLTEL PA, Inc.)
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell)
West Newton Local Area	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Quaker State Tel. Co.) Oval (Pennsylvania Tel. Co.) Trout Run (Quaker State Tel. Co.)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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Exchange Areas, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ (Bell Atlantic - NJ) Trenton, NJ (Bell Atlantic - NJ)
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (SPRINT)

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Agency

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

Alternate Routing (“AR”)

Allows E911 calls to be routed to a designated alternate location if: (1) all E911 exchange lines to the primary PSAP (*See* definition of PSAP below.) are busy; or (2) the primary PSAP closes down for a period (night service).

Authorized User

A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Automatic Location Identification (“ALI”)

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (“ANI”)

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Business Service:**

A service which conforms to one (1) or more of the following criteria:

- A. Used primarily for a paid commercial, professional or institutional activity; or
- B. The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. The service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute a business use of service unless other criteria apply.

**Called Station**

The terminating point of a call (i.e., the called number).

**Calling Card**

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

**Central Office**

An operating office of the Company where connections are made between telephone exchange lines.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Central Office Line

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Change:

Includes the rearrangement or reclassification of existing service at the same location.

Channel

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Channel Conversion

The termination of 1.544. Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

Channel Service Unit (“CSU”)

The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

Commitment Period:

The time period stated in a Customer contract wherein the Customer is obligated to continue service with the Company in accordance with the terms of the Contract.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Commission

Pennsylvania Public Utility Commission

Communications Systems

Channels and other facilities which are capable of two-way communications between subscriber-provided terminal equipment or telephone company stations, even when not connected to exchange and message toll communications service.

Company:

DigitalSpeed Communications, Inc. (“DSC”)

Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company’s operator.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Credit Card**

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

**Customer**

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

**Customer Premises Equipment (“CPE”)**

Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX or other communication system.

**Dedicated Access**

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

**Default Routing (“DR”)**

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

**Demarcation Point**

The physical dividing point between the Company's network and the Customer.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Digital

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Direct Inward Dial (“DID”)

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

Direct Outward Dial (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

Disconnect or Disconnection

The termination of a circuit connection between the originating station and the called station or the Company’s operator.

Dual Tone Multi-Frequency (“DTMF”)

The pulse type employed by tone dial station sets (touch tone).

Emergency Service Number (“ESN”)

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**E911 Customer**

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

**E911 Service Area**

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

**Error**

A discrepancy or unintentional deviation by the Company from what is correct or true. An “error” can also be an omission in records.

**Exchange**

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

**Exchange Access Line**

A central office line furnished for direct or indirect access to the exchange system.

**Exchange Service**

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Final Account**

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

**Flat Rate Service**

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

**Ground Start**

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

**Handicapped Person**

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 No. 126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Holidays:

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

Hunting:

Routes a call to an idle station line in a prearranged group when the called station is busy.

Incoming Service Group

Two or more central office lines arranged so that a call to the first line is completed to a succeeding line in the group when the first line is in use.

ISDN:

ISDN provides integrated voice and/or data communications capability for transmission of voice and/or data and packet switched data signals on an incoming and outgoing basis over a single line.

Interface

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interoffice Mileage

The segment of a line which extends between the central offices serving the originating and terminating points.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Interruption**

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

**LATA**

Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For call to numbers outside this area (“interLATA”) service is provided by long distance companies.

**Leased Channel**

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

**Link**

The physical facility from the network interface on an end-user’s or carrier’s premises to the point of interconnection on the main distribution frame of the Company’s central office.

**Local Call**

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

**Local Calling Area**

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Local Service

Telephone exchange service within a local calling area.

Loop Start

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Loops

Segments of a line which extend from the serving central office to the originating and to the terminating point.

Kbps:

Kilobits per second, denotes thousands of bits per second.

Message Rate Service

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Multi-Frequency (“MF”)

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Multiline Hunt**

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

**Network Control Signaling**

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

**Network Control Signaling Unit**

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

**Node**

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

**PBX**

A private branch exchange.

**Port**

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Premises**

The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**Private Branch Exchange Service**

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**Public Safety Answering Point (“PSAP”)**

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

**Rate Center**

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

**Referral Periods**

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**Resale of Service**

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without “adding value”) for profit.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Same Premises

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

Selective Routing (“SR”)

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Serving Central Office

The central office from which local service is furnished.

Sharing

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

Station

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber:

See “Customer” definition.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Suspension

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Two Way

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 UNDERTAKING OF COMPANY**

- 2.1.1 Company's services are furnished for telecommunications originating and/or terminating in any area within the service territory of Verizon Pennsylvania, Inc.
- 2.1.2 Company offers resold and facilities-based telecommunications services to Business Customers for the direct transmission and reception of voice, data, and other types of communications. The Company does not offer service to residential customers at this time, but may so in the future. When and if the Company intends to offer service to residential customers, a supplement to this tariff will be filed with the Commission, which will amend this Section and insert residential rates in Section 3.2.
- 2.1.3 The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4 Request for service under this tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

**2.2 LIMITATIONS**

- 2.2.1 Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.2. LIMITATIONS, Continued**

- 2.2.3 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.4 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.5 The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until this indebtedness is satisfied.

**2.3 USE**

- 2.3.1 Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2 Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3 The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4 The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.3. USE, Continued**

- 2.3.5 Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6 Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7 Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

**2.4 LIABILITIES OF THE COMPANY**

- 2.4.1 The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the greater of \$500.00 or two (2) times the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a customer or end user as the result of interrupted or unsatisfactory service.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

2.4.2 Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

2.4.3 Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company’s facilities; and
- B. Claims for patent infringement arising from combining or connecting Company’s facilities wit apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

2.4.4 Company is not liable for any defacement of, or damage to, the equipment or premises of a customer resulting from the furnishing of services when such defacement or damage is not the result of the Company’s negligence.

2.4.5 Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have be caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company’s negligence.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.6 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.7 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, Commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company’s agents and employees, if committed beyond the scope of their employment.
- 2.4.8 The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Pennsylvania law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer’s claim or demands.
- 2.4.9 The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer’s communications equipment includes, but is not limited to, the placement of calls from the Customer’s premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company’s network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

2.4.10 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.

2.4.11 With respect to Emergency Number 911 Service:

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.12 In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.13 The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.
- 2.4.14 As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.15 When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.
- 2.4.16 The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.5 EQUIPMENT AND FACILITIES**

2.5.1 The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.2 At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

**2.6 CUSTOMER RESPONSIBILITIES**

2.6.1 The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.6.2 The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.6. CUSTOMER RESPONSIBILITIES, Continued**

2.6.3 The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

**2.7 ALLOWANCES FOR INTERRUPTION OF SERVICE**

2.7.1 Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4. herein. It shall be the obligation of the customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

2.7.2 For purposes of credit computation for service, every month shall be considered to have 30 days, and one day shall represent 1/30 of a month. No credit shall be allowed for an interruption of a continuous duration of less than four hours.

2.7.3 An interruption period begins when the Customer reports a service facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.7.4 If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired, but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

2.7.5 Only Customers receiving services utilizing the Company's facilities and switch equipment will be entitled to credit allowances.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.7. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued**

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2.7.7 Deleted

2.7.8 No credit allowances will be made for any interruption in service:

- A. due to the negligence of, or non-compliance with the provisions of this Tariff, by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company.
- B. due to the failure of power, equipment, systems, or services not provided by the Company;
- C. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- D. during any period in which the Customer continues to use the service on a impaired basis;
- E. during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a chance in service arrangements;
- F. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- G. that was not reported to the Company within thirty (30) days of the date that service was affected.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.7. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued**

2.7.9 Credits for interruptions of service shall in no event exceed an amount equivalent to the Monthly Facility Charge for the month of service during which the event that gave rise to the claim for a credit occurred. A credit allowance as provided in Section 2.7. is applied against the rates specified and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

2.7.10 A credit allowance will be given for interruptions of service of four (4) hours or more.

2.7.11 Credit for Service Interruption

Except as set forth in Section 2.7.12 below, customers experiencing interruptions of service as herein defined will be credited as follows:

<u>Length of Service Interruption</u>	<u>Credit Allowance</u>
Less than four (4) hours	None
Four (4) hours up to but not including eight (8) hours	1/3 of day for monthly recurring charges.
Eight (8) hours up to but not including twelve (12) hours	1/2 of day for monthly recurring charges.
Twelve (12) hours up to but not including sixteen (16) hours	2/3 of day for monthly recurring charges.
Sixteen (16) hours up to but not including twenty-four hours (24) hours	1/30 of the tariffed monthly rate for monthly recurring charges.
1 <sup>st</sup> through 3 <sup>rd</sup> twenty-four (24) period of service outage.	1/30 of the tariffed monthly rate for monthly recurring charges, each 24 hour period.
4 <sup>th</sup> twenty four period and each twenty-four hour period following.	2/30 of the tariffed monthly rate for monthly recurring charges, not to exceed the total tariffed monthly rate for monthly recurring charges.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.7. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued**

2.7.12 When service is interrupted for a period of at least twenty-four (24) hours due to storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative shall apply for each full twenty-four (24) hours during which the interruption continues after notice by the Customer to the Company.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.8 RESTORATION OF SERVICE**

- 2.8.1 The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2 When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

**2.9 MINIMUM SERVICE PERIOD**

- 2.9.1 The minimum service period is one month (30 days). The Customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.
- 2.9.2 If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.
- 2.9.3 If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.9. MINIMUM SERVICE PERIOD, Continued**

2.9.4 In the case where a Customer engages in a contract for the Company's services, the minimum service period shall be the Commitment Period stated in the contract. At the end of the Commitment Period, the Contract will remain in effect until the Customer or the Company provide written notice of termination in accordance with the terms and conditions of the Contract.

2.9.5 In the event the Customer terminates service with the Company prior to the end of the Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay to the Company a Termination Fee consisting of 1) a one time handling fee of five hundred dollars (\$500.00), 2) any installation charges previously waived by Company, and 3) a termination penalty equivalent to the month-to-month rate for all service multiplied by the number of months for which the Customer received service in the Commitment Period. The Termination Fee will be due immediately upon termination of service.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.10 ACCESS TO CUSTOMER’S PREMISES**

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company’s facilities.

**2.11 PAYMENTS AND BILLING**

2.11.1 The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential Customers. In instances where sections of this Tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

2.11.2 Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days’ notice.

2.11.3 The Customer is responsible for the payment of all charges for services furnished to the customer. Charges are based on actual usage, and are billed monthly in arrears.

2.11.4 Billing is payable upon receipt and past due thirty (30) days from date of mailing of invoice. For business Customers, bills not paid within thirty-one (31) days after the date of mailing are subject to a 1.25 percent late payment charge for the unpaid balance. For residential Customers, bills not paid within thirty-one (31) days after the date of mailing are subject to a 1.25 percent late payment charge for the unpaid balance.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. PAYMENTS AND BILLING, Continued**

Billing disputes should be addressed to Company’s Customer service organization via a toll-free telephone number (877-963-7200). Customer service representatives are available from 9:00 a.m. to 6:00 p.m. Eastern Standard Time. Messages may be left for Customer services from 6:00 p.m. to 7:59 a.m. Eastern Standard Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service. The customer service address for contacting DigitalSpeed is Communications is One Tower Bridge, Suite 220, West Conshohocken, PA 19428.

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2.11.5 In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

- A. First, the customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Pennsylvania Public Utility Commission for its investigation and decision. An informal complaint must be filed with the Commission within 10 days of the date on which the Company mailed the written summary to the customer.

The address and telephone number of the Commission are:

Pennsylvania Public Utility Commission  
Bureau of Consumer Services  
P.O. Box 3265  
Harrisburg, Pennsylvania 17105  
  
Telephone: 1-800-782-1110.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.12 CANCELLATION BY CUSTOMER**

- 2.12.1 Business Customers may cancel service by providing written notice to Company at least thirty (30) days prior to cancellation. Residential Customers may cancel service by providing written or oral notice to Company at least five (5) days prior to cancellation.
- 2.12.2 Customer is responsible for usage charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges.
- 2.12.3 Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
  - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some the period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
  - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
  - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13 CANCELLATION BY COMPANY**

2.13.1 Company reserves the right to temporarily interrupt the service to customers without incurring liability:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
- B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
- C. For unlawful or unauthorized use of the service or use of the service for unlawful purposes; or
- D. For circumstances as outlined in 52 Pa. Code §64.81.

2.13.2 Company may suspend service according to the following conditions upon ten (10) days' written notice:

- A. For violation of Company's filed Tariffs; or
- B. For the non-payment of any proper charge as provided by Company's Tariff; or
- C. For Customer's breach of the contract for service between the Company and Customer; or
- D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13. CANCELLATION BY COMPANY, Continued**

2.13.3 Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

- A. The use of facilities or service of the Company without payment of tariff charges;
- B. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
- C. The use of profane or obscene language;
- D. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;

2.13.4 The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.

2.13.5 The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.14 DEPOSITS**

2.14.1 Residential Customers

A. New Applicants

Applicants for residential telephone service will not be required to post a deposit as a condition for the provision of service so long as the applicant can demonstrate, through evidence acceptable to the Company, that he/she is not an unsatisfactory credit risk. Acceptable evidence will include, but is not limited to:

1. Service with a telephone company within the prior twenty-four (24) month period which was neither suspended nor terminated for non-payment during the last twelve (12) months of service and where no unpaid balance exists with respect to the prior service;
2. Ownership of or an agreement to purchase real property located in the area served by the Company;
3. Rental of a residence located in the area served by the Company under a lease of one (1) year or longer duration; or
4. Other evidence demonstrating that the applicant is not an unsatisfactory credit risk. Where the applicant has had prior telephone service with a telephone company within twenty-four (24) months of the application and an unpaid balance exists for the service, a deposit may be required notwithstanding proof of ownership or rental of real property.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.14. DEPOSITS, Continued**

2.14.1. Residential Customers, Continued

B. Existing Customers

Deposits may be required from an existing customer who has made payments after the due date of any two (2) consecutive bills or more than two (2) non-consecutive bills within the preceding twelve (12) months. The Company shall provide written notice to the Customer of its intent to demand a deposit. A deposit may also be required as a condition for reconnection of service which has been suspended or terminated for non-payment.

2.14.2 Business Customers

A. New Applicants

A deposit may be required from all applicants for business service. A deposit may be waived if, according to the Company's assessment, the applicant is a satisfactory credit risk.

B. Existing Customers

A deposit may be required as a condition to the further provision of service if, according to the Company's assessment, the Customer has become a credit risk.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.14. DEPOSITS, Continued**

2.14.3 Amount of Deposits

A. Residential Customers

The Company will calculate the maximum deposit required from an applicant for service or an existing by estimating the expected charges for local exchange and interexchange service for a two (2) month period. For new applicants, the estimate of interexchange charges shall be based upon the average charges of residential customers in the applicant's area code. For existing Customers, actual averaged charges will be used.

B. Business Customers

The maximum deposit required from an applicant for service or an existing customer shall be calculated by the Telephone Company by estimating the expected charges for local exchange and interexchange service for a two month period.

C. The amount of deposit to be held by the Company may be adjusted to maintain a two (2) month estimated amount when, according to the Company's assessment, such adjustment is deemed necessary to adequately secure the account.

2.14.4 Posting of Deposits

A deposit requirement may be fulfilled as follows:

- A. In cash,
- B. By an acceptable bank letter of credit,
- C. Through an acceptable third-party guarantee (residential Customers only),
- D. Other forms of security acceptable to the Company.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.14. DEPOSITS, Continued**

**2.14.5 Refund of Deposits**

Deposits will be refunded to residential Customers, along with accrued interest, when one (1) of the following is met:

- A. Service has been terminated or discontinued; or
- B. The Customer has established acceptable credit as outlined in the Residential and Business subsections above.
- C. A Customer is not currently delinquent and has made timely payment of bills for a period of twelve (12) consecutive months. Timely payment means that no more than two (2) bills during the previous twelve (12) months were paid beyond the due date. A refund shall not be made if service has been suspended for non-payment within the previous twelve (12) months. Deposits will be refunded to business Customers at the sole discretion of the Company. Deposits for both residential and business customers, when service has been terminated or disconnected, will be deducted by the Company from any unpaid amounts. The difference will be refunded if applicable. Interest rates applied to Customer deposits held by the Company are prescribed by the P.U.C. in regulations 52 PA Code, Chapter 64. The interest paid is without deduction for any taxes. The interest accrued upon deposits held more than a year is paid every twelve (12) months. Interest on Customer Deposits is to be paid at the average rate of the One (1) year Treasury Bills for the months of September, October, and November of the previous year.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.15 INTERCONNECTION**

- 2.15.1 The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.15.2 Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.15.3 Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.16 FULL FORCE AND EFFECT**

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

**2.17 CREDIT LIMIT**

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of services for any monthly period.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

**3.1 BASIC BUSINESS LINE SERVICE**

Basic Business Line Service provides a Customer with one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at time. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines..

Multiline PBX Trunk – provides a business service that is designed to handle high-traffic volumes associated with connection to Customer-provided PBX equipment. This service be combined with a customer’s PBX equipment to provide DID/DOD service with the proper customer provided equipment.

3.1.1 Basic Business Individual Line

3.1.1.1	Line Charges	Month Recurring Charge	Non- Recurring Charge
	Message Rate Business	\$15.00	\$75.00
	Touch Tone	\$0.00	\$0.00
	End Users Common Line	\$3.50	\$0.00
	Hunting	\$0.00	\$5.00
	PIC Change	\$0.00	\$5.00
3.1.1.2	Usage Charges	First Minute	Additional Minute
	Local & All Call Bands	\$0.0300	\$0.0300
	Directory Assistance	\$0.5700	\$0.0000

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.1. BASIC BUSINESS LINE SERVICE, Continued**

3.1.1.3	Additional Charges	Month Recurring Charge	Non- Recurring Charge
	Premises Visit Charge		\$75.00
	Each Additional 15 Minutes		\$20.00
	Order /Change Charge		\$5.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.1. BASIC BUSINESS LINE SERVICE, Continued**

**3.1.2 Multiline/PBX Trunk**

3.1.2.1	Line Charges	Month Recurring Charge	Non- Recurring Charge
	MultiLine PBX Trunk	\$15.00	\$75.00
	Touch Tone	\$0.00	\$0.00
	End Users Common Line	\$6.13	\$0.00
	Hunting	\$0.00	\$5.00
	PIC Change	\$0.00	\$5.00
	DID/DID Service	\$10.00	\$25.00
	End User Port Charge	\$0.70	\$0.00
	Block of (20) DID Station Numbers	\$18.00	\$0.00
3.1.2.2	Usage Charges	First Minute	Additional Minute
	Local & All Call Bands	\$0.0300	\$0.0300
	Directory Assistance	\$0.5700	\$0.0000
3.1.2.3	Additional Charges	Month Recurring Charge	Non- Recurring Charge
	Premises Visit Charge		\$75.00
	Each Additional 15 Minutes		\$20.00
	Order /Change Charge		\$5.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2 RESIDENTIAL SERVICE**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. RESIDENTIAL SERVICE, Continued**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. RESIDENTIAL SERVICE, Continued**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. RESIDENTIAL SERVICE, Continued**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3 900/976 BLOCKING**

3.3.1 This service permits blocking of access from a Company-provided exchange access service to Customer-dialed 900 and 976 numbers. There is no charge to the Customer for the initial request for blocking to 900 and 976 numbers, and new Customers are informed of this option when they subscribe to the Company's services. Thereafter, requests for blocking to 900 and 976 numbers are as follows:

3.3.2 Rates

	<u>NRC</u>
Residence, per line	
Subsequent requests same telephone number	\$10.00
Business, per Central Office or terminating location	
Subsequent requests per line equipped	\$3.00
CENTREX Central Office Service	
Subsequent requests per Main Station Line equipped	\$3.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.4 TOLL BLOCKING**

3.4.1 Toll blocking (1+ and 0+ Blocking) provides the Customer with local dialing capabilities but blocks any Customer-dialed call that has a long-distance charge associated with it. Toll Blocking will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

3.4.2 Toll blocking is available upon request at no additional charge.

**3.5 CALLER ID BLOCKING**

3.5.1 A Customer placing a call may block the transfer of his or her telephone number on outgoing calls. This is accomplished on a per-call basis by dialing a special code prior to placing each call. Whenever a caller blocks the transfer of his or her telephone number, the number will not be displayed on the Caller ID subscriber's display unit. Instead, the Caller ID subscriber will receive an indicator that the calling party is blocking his or her telephone number.

3.5.2 Line call blocking is similar to per-call blocking, but continually blocks the transfer of the Customer's number unless the Customer temporarily deactivates the feature using a special code or requests that the Company unblock the Customer's telephone number.

3.5.3 Per-call blocking is offered free of charge and on an unlimited basis. Per-call blocking is available to all Customers, where facilities permit. Per-call blocking is automatically available without any action on the part of the Customer. Line blocking can be ordered by contacting the Company. CENTREX Customers should contact the Company to order any form of blocking service.

3.5.4 The first request for line blocking will be provided free of charge for all new and existing Customers upon request to the Company. If, however, a Customer subscribes to line blocking, disconnects and then reconnects to the service at the same address, a non-recurring service charge will apply as outlined below. Under no circumstances will the non-recurring service charge apply to victims of domestic violence receiving services from a domestic violence program or protected by court order, social welfare agencies, health and counseling centers, public service hotlines or their associated staff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.5 CALLER ID BLOCKING, Continued**

3.5.5 Rates

<u>Line Blocking</u>	<u>NRC</u>
Residence	\$10.00*
Business	20.00*
CENTREX	10.00*

\* Applies only for a reconnection of line blocking for the same Customer at the same address.

**3.6 LINK UP AMERICA**

3.6.1 Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income Customers. NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

3.6.2 Regulations

A. Link Up America is available to residence customers who meet the following eligibility criteria:

1. The applicant must not be a dependent for federal income tax purposes, unless he or she is sixty (60) years of age or older.

The applicant must self-certify the requirement set out in (1).

2. An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biannually by DigitalSpeed Communications, Inc..

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.6 LINK UP AMERICA, Continued**

**3.6.2. Regulations, Continued**

**3.6.2.A.2, Continued**

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Social Security (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based upon the client's status as a participant in any of the above eligibility programs. Certification by the DPW will be limited to confirmation of the client's program status (i.e. participation or non-participation). Participation by the DPW is subject to execution of an agreement with DPW and DigitalSpeed Communications, Inc.

3. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of the main service at a Customer's principal residence.
4. Link Up America applicants are not exempt from DigitalSpeed Communications, Inc.' Deposit Requirements.
5. Service will not be established at discounted rates prior to the receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.
6. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.6 LINK UP AMERICA, Continued**

**3.6.3 Rates**

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in DigitalSpeed Communications, Inc.' tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in DigitalSpeed Communications, Inc.' tariffs.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7 LIFELINE SERVICE**

**3.7.1 Description**

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations.

NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

**3.7.2 Regulations**

- A. Lifeline Service is available to qualified residence Customers and is provided via a residence individual dial tone line. Lifeline Service is limited to only one (1) service per qualified Customer. A potential Lifeline Customer who has an outstanding final bill for telephone service which is less than four (4) years old must pay the entire balance of any basic service final bill before being eligible for Lifeline Service.
- B. Residence Lifeline Service consists of the following tariffed standard features and optional Customer-elected services at the applicable rates, charges and regulations for each feature and service provided:
  - (a) One Party Residence Unlimited Service and Local Measured Service, if available.
  - (b) Directory Listings (standard only)
  - (c) Non-Published or Non-Listed Telephone Number Service (only when a customer need has been determined by the Company).
  - (d) Access to Directory Assistance Service.
  - (e) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - (f) Access to Operator Services.
  - (g) Lifeline Service - Voluntary Toll Restriction Option.
  - (h) Link Up America (if eligible).
  - (i) Access to 800/888 Services.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7 LIFELINE SERVICE, Continued**

**3.7.2. Regulations, Continued**

**3.7.2.B, Continued**

- (j) Access to Call Trace.
- (k) Access to Alerting and Reporting Systems (9-1-1 dialing).
- (l) Access to the Pennsylvania Telecommunications Relay Service.
- (m) Caller ID Per-Call Blocking and Line Blocking.
- (n) One optional vertical service.
  - 1. When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

C. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare ("DPW") programs and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biannually by DigitalSpeed Communications, Inc..

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance For Needy Families ("TANF")
- General Assistance ("GA")
- Supplemental Security Income ("SSI")
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7 LIFELINE SERVICE, Continued**

**3.7.2. Regulations, Continued**

- D. Lifeline Service will be provided to a Customer only so long as such Customer continues to meet the participation and certification guidelines in 3.10.2C above. At the time of initial establishment of Lifeline Service, the Customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the Customer or determines through recertification that the Lifeline Service Customer is no longer a participant in the DPW programs in 3.11.2C above or otherwise low-income eligible, the Customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated Customer notification period ( ten (10) working days from the date of the notification), the Customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the Customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the Customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.
  
- E. A Lifeline Service Customer may not subscribe to any other type of residence local exchange service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
  
- F. Only services listed in \_\_\_\_ above will be provided to Lifeline Customers. All other premium services offered by the Company will not be available.
  
- G. Lifeline Service Customers are required to apply for the Link Up America benefit when applicable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7 LIFELINE SERVICE, Continued**

**3.7.2. Regulations, Continued**

- H. Customer requested temporary suspension of Lifeline Service is not permitted.
- I. Lifeline Service does not apply to applicants who are full-time students living in university or college controlled housing.
- J. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is sixty (60) years of age or older.
- K. Lifeline Customers are subject to all Residence service regulations in this and other tariffs of the Company.
- L. Residence Lifeline Service cannot be resold by the Lifeline Customer of the Lifeline Customer's agent(s).
- M. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- N. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- O. Any Lifeline customer who has a past due balance Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline Customer is a toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline Customer on permanent toll restriction.
- P. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7 LIFELINE SERVICE, Continued**

**3.7.3 Lifeline Service Applicable Rates**

- A. Applicable Residence Dial Tone Cell monthly rate minus \$1.75\*.
- B. Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket. No. 00-256, 96-45, 98-77, 98-166, and 00-193.
- C. Lifeline Service is subject to all applicable State, Local and Federal Taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

\* The Dial Tone Line, Federal Line Cost Charge and Local Usage Option monthly rate discounts will be reduced to the extent that, the application of the full discount would not result in rates that are less than zero.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.8 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**

3.8.1 General

The Pennsylvania Telecommunications Relay Service (“TRS”) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech, as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

3.8.2 Surcharge

- A. In addition to the charges provided in this tariff and the Company’s other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.
- B. This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (“Commission”). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.
- C. The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills:

	<u>Monthly Rate</u>
Per residence access line	\$0.07
Per business access line	\$0.13

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.8 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE, Continued**

**3.8.3 Rates**

Local calls will be charged at the applicable local flat rate or local measured service rate except for all calls originating from Pay Telephones, which shall be completed free of charge. All IntraLATA toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. this Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.9 TAXES AND SURCHARGES**

In addition to any state and local taxes that might apply to the listed rates, the following taxes and surcharges will be imposed.

**3.9.1 FCC Line Charge (EUCL)**

Single-line Residential, Per Line	\$3.50
Additional line Residential	\$5.00
Single-line Business, Per Line	\$3.50
Multi-line Business, Per Line	\$8.27
ISDN Basic Rate Interface, Per Line	\$5.00
Business CENTREX Lines with 9 or More Lines, Per Line	\$8.27
Business CENTREX Lines with Less than 9 Lines, Per Line	\$8.27

**3.9.2 Universal Service Fund Charge**

On Gross Total Billed Charges	3.9%
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**3.9.3 PIC Charges**

Customers have the option of choosing their presubscribed intraLATA and interLATA interexchange carriers. Initial selections will be made free of charge. Thereafter, requests for changes will be processed according to the following:

IntraLATA PIC, Per Line, Per Request	\$6.00
InterLATA PIC, Per Line, Per Request	\$6.00

**3.9.4 Local Number Portability Surcharges**

<u>Type of Line</u>	<u>Monthly Rate</u>	<u>USOC</u>
Business Line	\$0.23	POR1X, POR2X
Residential Line	\$0.23	POR1X, POR2X
PRI T-1 (Voice)	\$1.15	POR9X
T-1 (Voice)	\$49.68	PORTX
Trunks	\$2.07	PORPX
Trunks (to the T-1 level)	\$0.00	PORSX

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.10 PROMOTIONS**

- 3.10.1 The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. Promotional offerings are subject to the availability of the services and may be limited to a specific geographical area, but will not have a duration of longer than six (6) months in any twelve (12) month period, starting from the effective date of the filed promotion. The Company will notify the Commission at least ten (10) days in advance of any promotional offering.
- 3.10.2 Upon request, any Customer will be allowed to participate in a promotional offering, as long as the Company has access to the requisite facilities and capabilities to allow for such Customer participation.
- 3.10.3 The Company will provide the Customer with notice of the promotional and post-promotional rates for all promotional offerings involving usage-based or monthly rates. Such notice will be made to coincide with the promotion.
- 3.10.4 [Reserved for future use]
- 3.10.5 [Reserved for future use]

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.10 PROMOTIONS, Continued**

3.10.6 [Reserved for future use]

**3.11 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service not offered under this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

**3.12 DISCOUNTS**

For purposes of packaging services, the Company offers discounts from the rates set forth in this Tariff on an individual case basis. The amount, type and duration of any discounts may vary by Customer. In no event are rates charged to any Customer higher than the rates set forth in this Tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued****3.13 BUSINESS NETWORK SWITCHED SERVICES**

## 3.13.1 Description of Business Network Switched Services

## A. Business Network Calling Plans

The Company offers three calling plans to business customers only. To subscribe to any of the three calling plans, the Customer must choose the Company as its local service provider, regional long distance service provider, and intrastate long distance provider. The Company's plans are: The DSC Community Calling Plan, the DSC Easy Calling Plan and the DSC+ Calling Plan. The Company's rates depend on the zone the customer's business is located in (Zones 1 through 9) and length of the Customer's term with the Company. The Company's rates reflect month-to-month, one-year, two-year and three-year term agreements. A Customer committing to a one-year agreement will receive a full waiver of installation charges. A Customer committing to a two-year agreement will receive a full waiver of installation charges and 5% off of fixed monthly recurring charges. A Customer committing to a three-year agreement will receive a full waive of installation charges and 7% off of fixed monthly recurring charges. Fixed monthly recurring charges include monthly recurring charges for facilities and stand-alone features. The DSC Feature Package is not included in the monthly recurring charge waiver. The Company's rates do not include FCC, End User Common Line Charge (EUCL), Primary Interexchange Carrier Charge (PICC) or state and local taxes. Directory Service and Operator Assistance charges are not included in the unlimited or bulk/tiered minutes of long distance usage.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.1. Description of Business Network Switched Services, Continued

B. DSC+ Features Package

The Company offers its business customers the DSC Features Package, which includes the following voice services: call waiting, caller ID, 3-way calling, and call forwarding (busy, don't answer, and variable.)

C. DSC+ Stand Alone Features

The Company offers its business customers Stand-Alone Features at term discounts.

D. Business Networked Operator Services

The Company offers its business customers networked operator services.

E. Business Directory Listing Services

The Company offers its business customers directory listing services.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans

A. DSC Community Calling Plan

DSC Community Calling Plan is offered to business subscribers only. A customer can choose from three (3) different facility options, Business Line or Trunk, DSC Command 1.5 T-1 and DSC Command 1.5 PRI T-1. Customers that subscribe to the DSC Community Calling Plan receive free calls within the local calling area and competitive regional toll, intraLATA, and intrastate long distance call rates.

1. Business Line or Trunk

The Business Line or Trunk feature includes Plain Old Telephone Service (POTS) lines or 2-wire analog trunks only. The Business Line or Trunk can be configured as Direct Inward Dialing (“DID”), Direct Outward Dialing (“DOD”) or a combination of the two. These features include access to 911 service, operator services and toll blocking. One (1) directory listing in 411 is provided. Business Lines or Trunks are capable of handling the DSC Feature Package or stand-alone features.

	<u>Monthly Recurring Charge Per Line/Trunk</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$27.90	\$29.00	\$29.00	\$29.00	\$29.00	\$30.10	\$33.00	\$33.00	\$33.00	\$40.00
1 Year	\$27.90	\$29.00	\$29.00	\$29.00	\$29.00	\$30.10	\$33.00	\$33.00	\$33.00	\$00.00
2 Year	\$26.51	\$27.55	\$27.55	\$27.55	\$27.55	\$28.60	\$31.35	\$31.35	\$31.35	\$00.00
3Year	\$25.95	\$26.97	\$26.97	\$26.97	\$26.97	\$27.99	\$30.69	\$30.69	\$30.69	\$00.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

A. DSC Community Calling Plan, Continued

2. Total Command T-1

24 digital trunks can be configured as DID, DOD or a combination of the two. There is a maximum of 300 DIDs per T-1 facility. One block of 20 DIDs provided at no cost. Includes access to 911 service, operator services, and toll blocking. Feature Packages or stand-alone features cannot be ordered for T-1 facilities. One (1) directory listing in 411 is provided.

	<u>Monthly Recurring Charge Per Line/Trunk</u>									NRC
	<u>Zone</u>									
Term	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	
Month/ Month	\$755.00	\$755.00	\$755.00	\$765.00	\$765.00	\$765.00	\$780.00	\$780.00	\$780.00	\$1,000.00
1 Year	\$755.00	\$755.00	\$755.00	\$765.00	\$765.00	\$765.00	\$780.00	\$780.00	\$780.00	\$0,000.00
2 Year	\$717.25	\$717.25	\$717.25	\$726.75	\$726.25	\$726.25	\$741.00	\$741.00	\$741.00	\$0,000.00
3Year	\$702.15	\$702.15	\$702.15	\$711.45	\$711.45	\$711.45	\$725.40	\$725.40	\$725.40	\$0,000.00

<u>Additional Charges</u>		
	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
<b>Each additional block of 20 DIDs – Maximum 300</b>	\$0.50	N/A

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

A. DSC Community Calling Plan, Continued

3. Total Command PRI T-1

23+D digital trunks can be configured as DID, DOD or combination and includes one directory listing in 411. There is a maximum of 300 DIDs per T-1 facility. One block of 20 DIDs at no cost. Feature Packages or stand-alone features cannot be ordered for PRI T-1 facilities.

	<u>Monthly Recurring Charge Per Line/Trunk</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$910.00	\$910.00	\$910.00	\$930.00	\$930.00	\$930.00	\$945.00	\$945.00	\$945.00	\$1,000.00
1 Year	\$910.00	\$910.00	\$910.00	\$930.00	\$930.00	\$930.00	\$945.00	\$945.00	\$945.00	\$0,000.00
2 Year	\$864.50	\$864.50	\$864.50	\$883.50	\$883.50	\$883.50	\$897.75	\$897.75	\$897.75	\$0,000.00
3Year	\$846.30	\$846.30	\$846.30	\$864.90	\$864.90	\$864.90	\$878.85	\$878.85	\$878.85	\$0,000.00

<u>Additional Charges</u>		
	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
<b>Each additional block of 20 DIDs – Maximum 300</b>	\$0.50	N/A

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

A. DSC Community Calling Plan, Continued

4. DSC Community Calling Plan Regional Toll, IntraLATA Toll and Intrastate Long Distance Rates.

	<u>Initial 30 Seconds</u>	<u>Additional 6 Seconds</u>
Regional Toll, IntraLATA Toll, and Intrastate Long Distance Rate	\$0.0395	\$0.0079
Interstate Long Distance	\$0.0375	\$0.0075

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

B. DSC Easy Plan

The Easy Link Calling Plan is offered to business subscribers only. A Customer can choose from three (3) different facility options offered at a measured rate, Business Line or Trunk, DSC Command 1.5 T-1 and DSC Command 1.5 PRI T-1. Calls made within the local calling area are billed on a per second basis – a 60 second call would be charged at \$0.025. This plan also contains competitive prices for regional toll, and intrastate long distance calls.

1. Business Line or Trunk

The Business Line or Trunk feature includes Plain Old Telephone Service (POTS) lines or 2-wire analog trunks only. The Business Line or Trunk can be configured as Direct Inward Dialing (“DID”), Direct Outward Dialing (“DOD”) or a combination of the two. These features include access to 911 service, operator services and toll blocking. One (1) directory listing in 411 is provided. Business Lines or Trunks are capable of handling the DSC Feature Package or stand-alone features.

	<u>Monthly Recurring Charge Per Line/Trunk</u>									NRC
	<u>Zone</u>									
Term	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	
Month/ Month	\$12.35	\$14.55	\$12.35	\$14.55	\$12.35	\$14.55	\$7.50	\$10.00	\$12.35	\$40.00
1 Year	\$12.35	\$14.55	\$12.35	\$14.55	\$12.35	\$14.55	\$7.50	\$10.00	\$12.35	\$00.00
2 Year	\$11.73	\$13.82	\$11.73	\$13.82	\$11.73	\$13.82	\$7.13	\$ 9.50	\$11.73	\$00.00
3Year	\$11.49	\$13.53	\$11.49	\$13.53	\$11.49	\$13.53	\$6.98	\$ 9.30	\$11.49	\$00.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

B. DSC Easy Plan, Continued

2. DSC Command T-1

24 digital trunks can be configured as DID, DOD or combination and includes one directory listing in 411. There is a maximum of 300 DIDs per T-1 facility. One block of 20 DIDs at no cost. Feature Packages or stand-alone features cannot be ordered for T-1 facilities.

	<u>Monthly Recurring Charge Per Line/Trunk</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$425.00	\$425.00	\$425.00	\$425.00	\$425.00	\$425.00	\$400.00	\$400.00	\$425.00	\$1,000.00
1 Year	\$425.00	\$425.00	\$425.00	\$425.00	\$425.00	\$425.00	\$400.00	\$400.00	\$425.00	\$0,000.00
2 Year	\$403.75	\$403.75	\$403.75	\$403.75	\$403.75	\$403.75	\$380.00	\$380.00	\$403.75	\$0,000.00
3Year	\$395.25	\$395.25	\$395.25	\$395.25	\$395.25	\$395.25	\$372.00	\$372.00	\$395.25	\$0,000.00

<u>Additional Charges</u>		
	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
<b>Each additional block of 20 DIDs – Maximum 300</b>	\$0.50	N/A

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

B. DSC Easy Plan, Continued

3. DSC Command PRI T-1

23+D digital trunks can be configured as DID, DOD or combination and includes one directory listing in 411. There is a maximum of 300 DIDs per T-1 facility. One block of 20 DIDs at no cost. Feature Packages or stand-alone features cannot be ordered for T-1 facilities.

<u>Monthly Recurring Charge Per Line/Trunk</u>										NRC
<u>Zone</u>										
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$580.00	\$580.00	\$580.00	\$580.00	\$580.00	\$580.00	\$565.00	\$565.00	\$580.00	\$1,000.00
1 Year	\$580.00	\$580.00	\$580.00	\$580.00	\$580.00	\$580.00	\$565.00	\$565.00	\$580.00	\$0,000.00
2 Year	\$551.00	\$551.00	\$551.00	\$551.00	\$551.00	\$551.00	\$536.75	\$536.75	\$551.00	\$0,000.00
3Year	\$539.40	\$539.40	\$539.40	\$539.40	\$539.40	\$539.40	\$525.45	\$525.45	\$539.40	\$0,000.00

<u>Additional Charges</u>		
	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
<b>Each additional block of 20 DIDs – Maximum 300</b>	\$0.50	N/A

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

B. DSC Easy Plan, Continued

4. DSC Easy Plan Local Toll, intraLATA Toll, Regional Toll and Intrastate Usage Rates

	<u>Second/ Second</u>	<u>Initial 30 Seconds</u>	<u>Additional 6 Seconds</u>
Local Calls*	\$0.025(60 Seconds)	N/A	N/A
Regional Toll intraLATA Toll and Intrastate Long Distance Rate	N/A	\$0.0395	\$0.0079
Interstate Long Distance Calling Rate	N/A	\$0.0375	\$0.0075

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan

The DSC PlusCalling Plan is offered to business subscribers only and offers the customer PCS “cell phone” style calling for basic telephone service. Subscribers obtain unlimited local calling as well as the flexibility to purchase their regional toll, intraLATA, intrastate and interstate long distance usage in bulk. Customers purchasing Business Line/Trunk Line, and Integrated Voice and Data applications can choose from 600, 800, or 1000 minutes of use in regional toll, intrastate and interstate long distance, per line or trunk. T-1 and PRI T-1 customers can have the option of purchasing 5000, 10,000 or 15,000 minutes of use per facility. Usage over the minutes purchased are billed at \$0.079 per minute. The rates in this plan do not include Internet bound traffic.

1. Business Line or Trunk

The Business Line or Trunk feature includes Plain Old Telephone Service (POTS) lines or 2-wire analog trunks only. The Business Line or Trunk can be configured as Direct Inward Dialing (“DID”), Direct Outward Dialing (“DOD”) or a combination of the two. These features include access to 911 service, operator services and toll blocking. One (1) directory listing in 411 is provided. Business Lines or Trunks are capable of handling the DSC Feature Package or stand-alone features.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

1. Business Line or Trunk, Continued

	<u>Monthly Recurring Charge Per Line/Trunk</u> <u>600 Minutes of Usage</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$58.50	\$59.50	\$59.50	\$59.50	\$59.50	\$60.00	\$63.50	\$63.50	\$63.50	\$40.00
1 Year	\$58.50	\$59.50	\$59.50	\$59.50	\$59.50	\$60.00	\$63.50	\$63.50	\$63.50	\$00.00
2 Year	\$55.58	\$56.63	\$56.63	\$56.63	\$56.63	\$57.00	\$60.33	\$60.33	\$60.33	\$00.00
3Year	\$54.41	\$55.34	\$55.34	\$55.34	\$55.34	\$55.80	\$59.06	\$59.06	\$59.06	\$00.00

	<u>Monthly Recurring Charge Per Line/Trunk</u> <u>800 Minutes of Usage</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$68.50	\$69.50	\$69.50	\$69.50	\$69.50	\$70.00	\$73.50	\$73.50	\$73.50	\$40.00
1 Year	\$68.50	\$69.50	\$69.50	\$69.50	\$69.50	\$70.00	\$73.50	\$73.50	\$73.50	\$00.00
2 Year	\$65.08	\$66.03	\$66.03	\$66.03	\$66.03	\$66.50	\$69.83	\$69.83	\$69.83	\$00.00
3Year	\$63.71	\$64.64	\$64.64	\$64.64	\$64.64	\$65.10	\$68.36	\$68.36	\$68.36	\$00.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

1. Business Line or Trunk, Continued

	<u>Monthly Recurring Charge Per Line/Trunk</u> <u>1,000 Minutes of Usage</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$78.50	\$79.50	\$79.50	\$79.50	\$79.50	\$80.00	\$83.50	\$83.50	\$83.50	\$40.00
1 Year	\$78.50	\$79.50	\$79.50	\$79.50	\$79.50	\$80.00	\$83.50	\$83.50	\$83.50	\$00.00
2 Year	\$74.58	\$75.53	\$75.53	\$75.53	\$75.53	\$76.00	\$79.33	\$79.33	\$79.33	\$00.00
3Year	\$73.01	\$73.94	\$73.94	\$73.94	\$73.94	\$74.40	\$77.66	\$77.66	\$77.66	\$00.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

2. DSC Command 1.5 T-1

24 digital trunks can be configured as DID, DOD or combination and includes one directory listing in 411. There is a maximum of 300 DIDs per T-1 facility. One block of 20 DIDs at no cost. Feature Packages or stand-alone features cannot be ordered for T-1 facilities.

<u>Monthly Recurring Charge Per Line/Trunk</u> <u>5,000 Minutes of Usage</u>										NRC
<u>Zone</u>										
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$1,005.00	\$1,005.00	\$1,005.00	\$1,015.00	\$1,015.00	\$1,015.00	\$1,035.00	\$1,035.00	\$1,035.00	\$1,000.00
1 Year	\$1,005.00	\$1,005.00	\$1,005.00	\$1,015.00	\$1,015.00	\$1,015.00	\$1,035.00	\$1,035.00	\$1,035.00	\$0,000.00
2 Year	\$ 954.75	\$ 954.75	\$ 954.75	\$ 964.25	\$ 964.25	\$ 964.25	\$ 983.25	\$ 983.25	\$ 983.25	\$0,000.00
3 Year	\$ 934.65	\$ 934.65	\$ 934.65	\$ 943.95	\$ 943.95	\$ 943.95	\$ 962.55	\$ 962.55	\$ 962.55	\$0,000.00

<u>Monthly Recurring Charge Per Line/Trunk</u> <u>10,000 Minutes of Usage</u>										NRC
<u>Zone</u>										
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$1,255.00	\$1,255.00	\$1,255.00	\$1,260.00	\$1,260.00	\$1,260.00	\$1,280.00	\$1,280.00	\$1,280.00	\$1,000.00
1 Year	\$1,255.00	\$1,255.00	\$1,255.00	\$1,260.00	\$1,260.00	\$1,260.00	\$1,280.00	\$1,280.00	\$1,280.00	\$0,000.00
2 Year	\$1,192.25	\$1,192.25	\$1,192.25	\$1,197.00	\$1,197.00	\$1,197.00	\$1,216.00	\$1,216.00	\$1,216.00	\$0,000.00
3 Year	\$1,167.15	\$1,167.15	\$1,167.15	\$1,171.80	\$1,171.80	\$1,171.80	\$1,190.40	\$1,190.40	\$1,190.40	\$0,000.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

2. DSC Command 1.5 T-1, Continued

	<u>Monthly Recurring Charge Per Line/Trunk</u> <u>15,000 Minutes of Usage</u>									NRC
	<u>Zone</u>									
<b>Term</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	
Month/ Month	\$1,505.00	\$1,505.00	\$1,505.00	\$1,514.00	\$1,514.00	\$1,514.00	\$1,528.00	\$1,528.00	\$1,528.00	\$1,000.00
1 Year	\$1,505.00	\$1,505.00	\$1,505.00	\$1,514.00	\$1,514.00	\$1,514.00	\$1,528.00	\$1,528.00	\$1,528.00	\$0,000.00
2 Year	\$1,429.75	\$1,429.75	\$1,429.75	\$1,438.30	\$1,438.30	\$1,438.30	\$1,451.60	\$1,451.60	\$1,451.60	\$0,000.00
3 Year	\$1,399.65	\$1,399.65	\$1,399.65	\$1,408.02	\$1,408.02	\$1,408.02	\$1,421.04	\$1,421.04	\$1,421.04	\$0,000.00

<u>Additional Charges</u>		
	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
<b>Each additional block of 20 DIDs – Maximum 300</b>	\$0.50	N/A

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

3. DSC Command 1.5 PRI T-1.

23+D digital trunks can be configured as DID, DOD or combination and includes one directory listing in 411. There is a maximum of 300 DIDs per T-1 facility. One block of 20 DIDs at no cost. Feature Packages or stand-alone features cannot be ordered for PRI T-1 facilities.

<u>Monthly Recurring Charge Per Line/Trunk</u> <u>5,000 Minutes of Usage</u>										NRC
<u>Zone</u>										
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$1,160.00	\$1,160.00	\$1,160.00	\$1,180.00	\$1,180.00	\$1,195.00	\$1,195.00	\$1,195.00	\$1,195.00	\$1,000.00
1 Year	\$1,160.00	\$1,160.00	\$1,160.00	\$1,180.00	\$1,180.00	\$1,195.00	\$1,195.00	\$1,195.00	\$1,195.00	\$0,000.00
2 Year	\$1,102.00	\$1,102.00	\$1,102.00	\$1,121.00	\$1,121.00	\$1,135.25	\$1,135.25	\$1,135.25	\$1,135.25	\$0,000.00
3 Year	\$1,078.80	\$1,078.80	\$1,078.80	\$1,097.40	\$1,097.40	\$1,111.35	\$1,111.35	\$1,111.35	\$1,111.35	\$0,000.00

<u>Monthly Recurring Charge Per Line/Trunk</u> <u>10,000 Minutes of Usage</u>										NRC
<u>Zone</u>										
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$1,410.00	\$1,410.00	\$1,410.00	\$1,430.00	\$1,430.00	\$1,445.00	\$1,445.00	\$1,445.00	\$1,445.00	\$1,000.00
1 Year	\$1,410.00	\$1,410.00	\$1,410.00	\$1,430.00	\$1,430.00	\$1,445.00	\$1,445.00	\$1,445.00	\$1,445.00	\$0,000.00
2 Year	\$1,339.50	\$1,339.50	\$1,339.50	\$1,358.50	\$1,358.50	\$1,372.75	\$1,372.75	\$1,372.75	\$1,372.75	\$0,000.00
3 Year	\$1,311.30	\$1,311.30	\$1,311.30	\$1,329.90	\$1,329.90	\$1,343.85	\$1,343.85	\$1,343.85	\$1,343.85	\$0,000.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

3. DSC Command 1.5 PRI T-1, Continued

	<u>Monthly Recurring Charge Per Line/Trunk</u> <u>15,000 Minutes of Usage</u>									NRC
	<u>Zone</u>									
Term	1	2	3	4	5	6	7	8	9	
Month/ Month	\$1,660.00	\$1,660.00	\$1,660.00	\$1,680.00	\$1,680.00	\$1,695.00	\$1,695.00	\$1,695.00	\$1,695.00	\$1,000.00
1 Year	\$1,660.00	\$1,660.00	\$1,660.00	\$1,680.00	\$1,680.00	\$1,695.00	\$1,695.00	\$1,695.00	\$1,695.00	\$0,000.00
2 Year	\$1,577.00	\$1,577.00	\$1,577.00	\$1,596.00	\$1,596.00	\$1,610.25	\$1,610.25	\$1,610.25	\$1,610.25	\$0,000.00
3 Year	\$1,543.80	\$1,543.80	\$1,543.80	\$1,562.40	\$1,562.40	\$1,576.35	\$1,576.35	\$1,576.35	\$1,576.35	\$0,000.00

**\*Rate per minute based on 30 second minimum, 6 second increments.**

<u>Additional Charges</u>		
	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
<b>Each additional block of 20 DIDs – Maximum 300</b>	\$0.50	N/A

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.2 Business Network Calling Plans, Continued

C. DSC PlusCalling Plan, Continued

4. DSC Plus- Usage Charges

Application	Initial 30 Seconds	Additional 6 Seconds
All calls over and above the minutes purchased	\$0.0395	\$0.0079

3.13.3 Business Calling Plan Calling Card Service

Initial 60 Seconds	Additional 60 Seconds
\$0.15	\$0.15

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued****3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

## 3.13.4 Stand Alone Features

## A. 3-Way Calling

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$4.00	\$5.00
One Year	\$4.00	\$0.00
Two Year	\$3.80	\$0.00
Three Year	\$3.72	\$0.00

## B. 6-Way Calling (Customer Premises Equipment must be compatible)

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$7.00	\$5.00
One Year	\$7.00	\$0.00
Two Year	\$6.65	\$0.00
Three Year	\$6.51	\$0.00

## C. All Call Blocking

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
All Terms	\$0.00	\$0.00

## D. Anonymous Call Rejection

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
All Terms	\$0.00	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued****3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

## 3.13.4 Stand Alone Features, Continued

## E. Call Forward - Busy

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$1.75	\$5.00
One Year	\$1.75	\$0.00
Two Year	\$1.66	\$0.00
Three Year	\$1.63	\$0.00

## F. Call Forward – Don't Answer

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$1.75	\$5.00
One Year	\$1.75	\$0.00
Two Year	\$1.66	\$0.00
Three Year	\$1.63	\$0.00

## G. Call Forward – Variable

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$4.00	\$5.00
One Year	\$4.00	\$0.00
Two Year	\$3.80	\$0.00
Three Year	\$3.72	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued****3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

## 3.13.4 Stand Alone Features, Continued

## H. Caller ID (Customer Premises Equipment must be compatible)

<b><u>Term</u></b>	<b><u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u></b>	<b><u>Installation Charge (Per Line/Per Trunk Equipped)</u></b>
Month to Month	\$6.00	\$5.00
One Year	\$6.00	\$0.00
Two Year	\$5.70	\$0.00
Three Year	\$5.58	\$0.00

## I. Call Pick-Up

<b><u>Term</u></b>	<b><u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u></b>	<b><u>Installation Charge (Per Line/Per Trunk Equipped)</u></b>
Month to Month	\$3.00	\$5.00
One Year	\$3.00	\$0.00
Two Year	\$2.85	\$0.00
Three Year	\$2.79	\$0.00

## J. Call Trace

<b><u>Term</u></b>	<b><u>Charge (Per Activation)</u></b>	<b><u>Installation Charge (Per Line/Per Trunk Equipped)</u></b>
All Terms	\$1.00	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.4 Stand Alone Features, Continued

K. Call Waiting

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$4.50	\$5.00
One Year	\$4.50	\$0.00
Two Year	\$4.28	\$0.00
Three Year	\$4.19	\$0.00

L. Call Waiting with ID with Name (Customer Premises Equipment must be compatible.)

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$7.00	\$5.00
One Year	\$7.00	\$0.00
Two Year	\$6.65	\$0.00
Three Year	\$6.51	\$0.00

M. Caller ID with Name (Customer Premises Equipment must be compatible)

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$7.00	\$5.00
One Year	\$7.00	\$0.00
Two Year	\$6.65	\$0.00
Three Year	\$6.51	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.4 Stand Alone Features, Continued

N. Distinctive Ring 1

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$5.00	\$5.00
One Year	\$5.00	\$0.00
Two Year	\$4.75	\$0.00
Three Year	\$4.65	\$0.00

O. Distinctive Ring 2

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$7.00	\$5.00
One Year	\$7.00	\$0.00
Two Year	\$6.65	\$0.00
Three Year	\$6.51	\$0.00

P. Hunting/Hunt Group (per group)

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$3.00	\$5.00
One Year	\$3.00	\$0.00
Two Year	\$2.85	\$0.00
Three Year	\$2.79	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued****3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

## 3.13.4 Stand Alone Features, Continued

## Q. Remote Call Forwarding

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$9.00	\$5.00
One Year	\$9.00	\$0.00
Two Year	\$8.55	\$0.00
Three Year	\$8.37	\$0.00

## R. Speed Call 8

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$4.00	\$5.00
One Year	\$4.00	\$0.00
Two Year	\$3.80	\$0.00
Three Year	\$3.72	\$0.00

## S. Speed Call 30 (Customer Premises Equipment must be compatible.)

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$7.00	\$5.00
One Year	\$7.00	\$0.00
Two Year	\$6.65	\$0.00
Three Year	\$6.51	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.4 Stand Alone Features, Continued

T. Call Return

<u>Term</u>	<u>Monthly Recurring Charge (Per Line/Per Trunk Equipped)</u>	<u>Installation Charge (Per Line/Per Trunk Equipped)</u>
Month to Month	\$3.20	\$5.00
One Year	\$3.20	\$0.00
Two Year	\$3.04	\$0.00
Three Year	\$2.98	\$0.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.5 The DSC Features Package For Voice Services

Monthly Recurring Charge (Per Line/Trunk Equipped)	Installation (Per Line/Trunk Equipped)
\$9.00	\$5.00

3.13.6 Operator Service Charges

A. Customer Dialed Calls

	<u>Rate</u>
(1) Calling Card Calls	\$0.44
(2) Collect or Third Party Calls	\$0.86
(3) Person to Person Calls	\$1.00

B. Operator Dialed Calls

	<u>Rate</u>
(1) Calling Card Calls	\$1.50
(2) Collect or Third Party Calls	\$1.50
(3) Person to Person Calls	\$3.16

C. Operator Service Calls

	<u>Rate</u>
(1) Busy Line Verification (per verification)	\$4.95
(2) Busy Line Interrupt (per interrupt)	\$9.00

3.13.7 Directory Assistance

Per call, three (3) call allowance per line	\$0.52
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.7. Directory Services, Continued

The Company provides for one free white and one free yellow page listing in the local directory. The Company also provides one free listing in (411) directory assistance.

Additional Directory Services Charges:

	<u>Rate</u> (per number)
Non-published Listing	\$2.50
Non-listed Number	\$1.40
Additional Listing in Directory Assistance	\$1.50
Additional Listing in White/Yellow Pages	\$1.50

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.8 Rate Groups

Rate Group 1	Rate Group 2	Rate Group 3
Kulpmont	Alexandria, Ashland, Austin, Avis, Barnesboro, Big Run, Bolivar, Bradford, Burgettstown, Carrolltown, Cherry Tree, Clymer, Coudersport, Curwensville, Dawson, DuBois, E. Palestine, Endeavor, Galeton, Girardville, Glen Campbell, Greenville, Grove City, Hastings, Huntingdon, Kane, Lake Como, Leeper, Lehighon, Ligonier, Lock Haven, Ludlow, Mahaffey, Mahoney City, Marchland, Marienville, Marion Ctr., McVeytown, Millville, Mt. Carmel, Mt. Union, Nesquehoning, Numidia, Paris, Parkwood, Portage, Port Allegany, Renovo, Rew, Reynoldsville, Russell, Saxton, Shenandoah, Smethport, Snow Shoe, Sykesville, Tionesta, Ulysses, Warren, W. Newton, Winburne, Woolrich, Youngsville	Ambridge, Baden, Clairton, Doylestown, Hazleton, Jeannette, Monessen, New Kingston, Pottsville, Sharon, Springdale, State College

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.8 Rate Groups, Continued

Rate Group 4	Rate Group 5	Rate Group 6
Aliquippa, Annville, Avella, Bedminster, Bellefonte, Belle Veron, Bellwood, Berwick, Bessemer, Black Lick, Blairsville, Bloomsburg, Boalsburg, Brownsville, Buckingham, Bushkill, California, Canonsburg, Carversville, Catawissa, Centre Hall, Charleroi, Claysville, Clearfield, Connellsville, Danville, Derry, Donora, Edensburg, Eldred, Elysburg, Fairchance, Farmington, Fayette City, Finleyville, Frackville, Freeland, Frenchville, Glenvillard, Hawley, Herminie, Holidaysburg, Homer City, Honesdale Honey Brook, Houtzdale, Imperial, Indiana, Jersey Shore, Jim Thorpe, Latrobe, Lewistown, Masontown	Allentown, Bethlehem, Catasauqua, Collegetown, Dowington, Easton, Exton, Greensburg, Harleysville, Harrisburg, Kennett Sq., Kingston, Landisville, Lansdale, Lebanon, Line Lexington, McMurray, Mechanicsburg, Morrisville, Newtown, N. Wales, Phoenixville, Pittston, Pottstown, Reading, Roversford, Scranton, Souderton, Taylor, W. Chester, Westtown, Wyoming, Yardley	Avondale, Bath, Beaver Falls, Carbondale, Center Point, Chester Springs, Coatesville, Cresco, Cresson, Dauphin, Dublin, Eagle, Elizabeth, Ellwood City, Fleetville, Glenmoore, Green Lane, Halifax, Hamburg, Hamlin, Hellertown, Hookstown, Hummelstown, Jermyn, Kemblesville, Kutztown, Lake Ariel, Lenape, Lords Valley, Lowellville, Mendenhall, Middletown, Millersville, Milheim, Moosic, Mortonville, Mountaintop, Mt. Pleasant, Mt. Pocono, Nanticoke Nazareth, New Hope, Northampton Olyphant, Palmyra, Pennsburg, Perkasio, Plumsteadville, Plymouth, Pughtown, Punxsutawney, Riegelsville, Rochester, Roulette, Schwenksville, Slatington, Spring Mills, Springtown, Strasburg, Stroudsburg, Unionville, West Grove, Wilkes-Barre, Wycombe

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

**3.13.8 Rate Groups, Continued**

<b>Rate Group 4, Continued</b>
McAdoo, McClellandton, McDonald, Mercer, Midland, Milton, Minersville Monongahela, Moscow, Mt. Cretna, Mt. Jewett, New Castle, New Florence, Newfoundland, New Phila., New Salem, Northumberland, Oakdale, Orwigsburg, Osceola Mills, Oxford, Parkesburg, Patton, Perryopolis, Philipsburg, Pt. Marion, Quakertown, Republic, Saint Clair, Schuylkill Hvn., Scottdale, Shamokin, Sharpsville, Smithfield, Smiths Ferry, Smock, Sugar Cove, Sunbury, Tamaqua, Tarenton, Tidioute, Tyrone, Uniontown, Upr. Black Eddy, Wallenpaupack, Wampum, Washington, Washingtonville, Weatherly, W. Alexander, W. Middlesex, White Haven, Williamsport, Youngwood, Zelienople

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13 BUSINESS NETWORK SWITCHED SERVICES, Continued**

3.13.8 Rate Groups, Continued

Rate Group 7	Rate Group 8	Rate Group 9
<b>Philadelphia, Pittsburgh</b> (Verizon Rate Groups H1/I1)	Philadelphia, Pittsburgh (Verizon Rate Groups H2/I2)	Ambler, Ardmore, Bethayres, Bethel Pk., Bridgeville, Bristol, Broomall, Bryn Mawr., Carnegie, Cheltenham, Chester, Chester Hts., Conshckn., Corapolis, Cynwyd., Darby, Eddington, Feastrvl., Flrtn., Fox Chpl., Glenshaw, Harboro, Havertown, Irwin, Lancaster, Landenberg, Langhorne, Levittown, McKeespt., Media, Norristown, Oakmont, Paoli, Penn Hls., Perrysvl., Pleasant Hls., Sewickley, Swarthmr., Turtle Creek, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove

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**SECTION 4 - – UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE**

**4.1 GENERAL**

Universal Emergency Telephone Number Service (911 Service) is an arrangement of the Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

**4.2 REGULATIONS**

4.2.1 This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing on the emergency report center is referred to as the “Agency”.

4.2.2 Then 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year.

4.2.3 911 service is furnished for incoming calls only.

4.2.4 This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons and for any loss, damage, or destruction of any property whether owned by the customer or others, caused or claimed to have been caused by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the Customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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**SECTION 4 – UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE**, Continued**4.2 REGULATIONS**, Continued

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

**4.3 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE**

## 4.3.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

## 4.3.2 Regulations

1. In addition to the following, the regulations in 4.2. apply.
2. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
3. E911 information, consisting of the names, addresses, and telephone numbers of all telephone Customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.
4. The E911 calling party, by dialing 911, waives the privacy afforded by listed and non-publish service to the extent that the telephone number ("ANI") and the address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.

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**SECTION 4 – UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE, Continued**

**4.3 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE,  
Continued**

**4.3.2 Regulations, Continued**

- 5. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e. exchange) whether or not the calling telephone is situated on the property within the geographical boundaries of the Agency’s public safety jurisdiction.

**4.3.3 Conditions of Furnishing Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons and for any loss, damage, or destruction of any property whether owned by the customer or others, caused or claimed to have been caused by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the Customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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**SECTION 4 – UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE, Continued**

**4.4 911/E-911 PROTOCOLS**

4.4.1 Glossary of Terms

- a. Host Telephone Company: the service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.
- b. Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county or municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with “service provider”.
- c. Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:
  - A. Tax area record
  - B. Locality
  - C. Street
  - D. Thoroughfare
  - E. Directional (where required)
  - F. Even (e), odd (O) or all (A) [applied to house numbers]
  - G. Low-high range of house numbers
  - H. PSAP (Public safety Answering Point)
  - I. LAT/LONG (Latitude/Longitude) [where required]
- d. Formatting Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data without changing the MSAG content, for purposes of validating against MSAG records.

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**SECTION 4 – UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE, Continued**

**4.4 911/E-911 PROTOCOLS, Continued**

**4.4.2 Regulations**

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic – Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settle Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company’s liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in a time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.
- E. The service provider will not use the county’s/municipality’s MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county’s/municipality’s MSAG in “read/write” format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided that the modification is necessary for the Host Telephone Company’s provision, maintenance or upgrading of the 9-1-1 service.

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**SECTION 4 – UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE, Continued**

**4.4 911/E-911 PROTOCOLS, Continued**

**4.4.2 Regulations, Continued**

- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company’s information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies’ operational support systems to validate customer information for input to the ALI database.
  
- H. The service provider will not sell, lease, rent, loan or provide or transfer the county’s/municipality’s 9-1-1 coordinator, or his or her designee.
  
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county’s/municipality’s MSAG, except as follows: one (1) mirror image copy of the MASAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies) and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county’s/municipality’s MSAG format.

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**SECTION 5 - - TOLL PRESUBSCRIPTION**

**5.1 INTRALATA TOLL PRESUBSCRIPTION**

- A. IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services by the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

- B. At the option of the ITP, the nonrecurring charge for a change in the intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in 5.1.C.1 following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

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**SECTION 5 – TOLL PRESUBSCRIPTION, Continued**

**5.1 INTRALATA TOLL PRESUBSCRIPTION, Continued**

**C. Presubscription Charge Application**

1. Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice may be made within 90 days following implementation of the intraLATA toll presubscription. The charge for the initial free choice change can be billed to the new ITP at the discretion of the Telephone Company. End users’ choices which constitute exercising the free initial choice are:
  - a. Designating an ITP as their primary carrier thereby requiring no access code to access that ITP’s service. Other carriers are accessed by dialing 10XXX, 101XXXX or other required codes.
  - b. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made directly by contacting the Telephone Company.

Following an existing end user’s initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

2. New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the Customer will be assigned a “No-PIC” and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- Designate an ITP as their primary carrier thereby requiring no access code to access that ITP’s service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choose no carrier as the primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company. In addition, new end users that do not select a preferred carrier will be assigned a “No-PIC”.

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**SECTION 5 – TOLL PRESUBSCRIPTION, Continued**

**5.1 INTRALATA TOLL PRESUBSCRIPTION, Continued**

**C. Presubscription Charge Application, Continued**

Following a new end user’s initial free selection, any subsequent selection made following implementation of an intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

- 3. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

Following the ITP’s discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each user that is currently designated to the ITP at the time of discontinuance.

- 4. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in the presubscription as provided below. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscription ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company’s corresponding FCC Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company’s corresponding FCC Tariff.

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**SECTION 5 – TOLL PRESUBSCRIPTION, Continued**

**5.1 INTRALATA TOLL PRESUBSCRIPTION, Continued**

**D. Equal Access Recovery Charge**

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

**E. End User Charge Discrepancy**

1. When a discrepancy is determined regarding an end user’s designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- In an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

2. Verification of Orders for Telemarketing

Neither the ITP of the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the FCC’s current anti-slamming practices and procedures.

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**SECTION 5 – TOLL PRESUBSCRIPTION, Continued**

**5.1 INTRALATA TOLL PRESUBSCRIPTION, Continued**

**F. PIC Switchback Option-Business/Residence**

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user’s previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the FCC requirements for:

- Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- Instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the FCC or the Public Utility Commission concerning unauthorized changes in carrier.

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